

# Natural Language Generation

## for Spoken Dialogue Systems

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# Outline of this talk

1. Introduction to NLG
  - a) Textbook NLG pipeline
  - b) How real systems differ
2. Examples of real NLG systems
3. Our NLG system
  - a) Structure
  - b) Experiments
  - c) How to improve?

# Introduction

## Objective of NLG

Given (whatever) input and a **communication goal**, create a natural language string that is **well-formed** and **human-like**.

- Desired properties: variation, simplicity, trainability (?)

## Usage

- Spoken dialogue systems
- Machine translation
- Short texts: Personalized letters, weather reports ...
- Summarization
- Question answering in knowledge bases

# Standard NLG Pipeline (*Textbook*)

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### [Sentence plan(s)]

↓ Surface realization (“how to say it”)

- linearization according to grammar

### [Text]

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- Communication goal (e.g. “inform user about search results”)
- Knowledge base (e.g. list of matching entries in database, weather report numbers etc.)
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### Content planning

- Content selection according to communication goal
- Basic structuring (ordering)

## Standard NLG Pipeline (*Textbook*)

### Sentence planning (micro-planning)

- Word and syntax selection (e.g. choose templates)
- Dividing content into sentences
- Aggregation (merging simple sentences)
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- Word and syntax selection (e.g. choose templates)
- Dividing content into sentences
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### Surface realization

- Creating linear text from (typically) structured input
- Ensuring syntactic correctness

# Real NLG Systems

## Few systems implement the whole pipeline

- Systems focused on content planning with trivial surface realization
- Surface-realization-only, word-order-only systems
- One-step (holistic) approaches
- SDS: content planning done by dialogue manager

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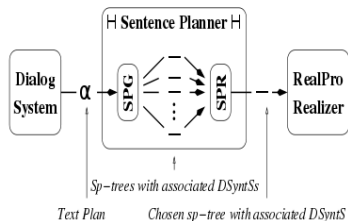
## Data representations

- Varied, custom-tailored, non-compatible

# Trainable Sentence Planning: SPoT

- Spoken Dialogue System in the flight information domain
- Handcrafted generator + overgeneration
- Statistical reranker (RankBoost) trained on hand-annotated sentence plans

```
implicit-confirm(orig-city:NEWARK)
implicit-confirm(dest-city:DALLAS)
implicit-confirm(month:9)
implicit-confirm(day-number:1)
request(depart-time)
```



Alt	Realization	H	RB
0	What time would you like to travel on September the 1st to Dallas from Newark?	5	.85
5	Leaving on September the 1st. What time would you like to travel from Newark to Dallas?	4.5	.82
8	Leaving in September. Leaving on the 1st. What time would you, traveling from Newark to Dallas, like to leave?	2	.39

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I see, oh Chimichurri Grill is a latin american place with sort of poor atmosphere. Although it doesn't have rather nasty food, its price is 41 dollars. I suspect it's kind of alright.

extra=2.50  
ems=4.50  
agree=3.50  
consc=4.75  
open=4.25

Did you say Ce-Cent'anni? I see, I mean, I would consider it because it has friendly staff and tasty food, you know buddy.

extra=4.75  
ems=5.00  
agree=6.25  
consc=6.25  
open=5.25

## Examples

- *Paiva&Evans*: linguistic features annotated in corpus generated with many parameter settings, correlation analysis
- *PERSONAGE-PE*: personality traits connected to linguistic features via machine learning

# Grammar-based Realizers (90's): *KPML, FUF/SURGE*

## KPML

- General purpose, multilingual
- Systemic Functional Grammar

```
(EXAMPLE
:NAME    EX-SET-1
:TARGETFORM  "It is raining cats and dogs."
:LOGICALFORM
  (A / AMBIENT-PROCESS :LEX RAIN
    :TENSE PRESENT-CONTINUOUS :ACTEE
    (C / OBJECT :LEX CATS-AND-DOGS :NUMBER MASS))
)
```

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## FUF/SURGE

- General purpose
- Functional Unification Grammar

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```

)

Input Specification ( $I_1$ ):

<i>cat</i>	<i>clause</i>		
<i>process</i>	<i>type</i>	<i>composite</i>	
	<i>relation</i>	<i>possessive</i>	
	<i>lex</i>	"hand"	
<i>partic</i>	<i>agent</i>	<i>cat</i>	<i>pers_pro</i>
		<i>gender</i>	<i>feminine</i>
	<i>affected</i>	1	<i>cat</i>
			<i>np</i>
			<i>lex</i>
	<i>possessor</i>	1	
	<i>possessed</i>	<i>cat</i>	<i>np</i>
		<i>lex</i>	"draft"

Output Sentence ( $S_1$ ): "She hands the draft to the editor"

## Grammar-based Realizer: *OpenCCG*

- General purpose, multi-lingual
- Combinatory Categorial Grammar
- Used in several projects
- With statistical enhancements

---

```

be [tense=pres info=rh id=n1]
<Arg> flight [num=sg det=the info=th id=f2]
  <HasProp> cheapest [kon+= id=n2]
<Prop> has-rel [id=n3]
  <Of> f2
  <Airline> Ryanair [kon+= id=n4]
  
```

---


$$\begin{aligned}
 (>) \quad X/Y \quad Y &\Rightarrow X \\
 (<) \quad Y \quad X \backslash Y &\Rightarrow X \\
 (>\mathbf{B}) \quad X/Y \quad Y/Z &\Rightarrow X/Z \\
 (<\mathbf{B}) \quad Y \backslash Z \quad X \backslash Y &\Rightarrow X \backslash Z \\
 (>\mathbf{T}) \quad X &\Rightarrow Y/(Y \backslash X) \\
 (<\mathbf{T}) \quad X &\Rightarrow Y \backslash (Y/X)
 \end{aligned}$$
 $man \vdash n$ 
 $that \vdash (n \backslash n) / (s_{vform=fin} / np)$ 
 $Bob \vdash np$ 
 $saw \vdash (s_{tense=past, vform=fin} \backslash np) / np$ 

<i>man</i>	<i>that</i>	<i>Bob</i>	<i>saw</i>	
$\frac{}{n}$	$\frac{}{(n \backslash n) / (s / np)}$	$\frac{}{np}$	$\frac{}{(s \backslash np) / np}$	
		$\frac{}{s / (s \backslash np)}$		$\xrightarrow{\mathbf{B}}$
			$\frac{}{s / np}$	$\xrightarrow{\mathbf{B}}$
				$\xrightarrow{\mathbf{B}}$
			$\frac{}{n \backslash n}$	$\xrightarrow{\mathbf{B}}$
			$\frac{}{n}$	$\xrightarrow{\mathbf{B}}$

## Procedural Realizer: SimpleNLG

- General purpose
- English, adapted to several other languages
- Java implementation (procedural)

```
Lexicon lexicon = new XMLLexicon("my-lexicon.xml");  
NLGFactory nlgFactory = new NLGFactory lexicon);  
Realiser realiser = new Realiser lexicon);
```

```
SPhraseSpec p = nlgFactory.createClause();
```

```
p.setSubject("Mary");  
p.setVerb("chase");  
p.setObject("the monkey");
```

```
p.setFeature(Feature.TENSE, Tense.PAST);
```

```
String output = realiser.realiseSentence(p);  
System.out.println(output);
```

```
>>> Mary chased the monkey.
```

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- Require a handcrafted realizer, e.g. CCG realizer
- Input underspecified → more outputs possible
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- Ranking according to:
  - $n$ -gram models (*NITROGEN*, *HALOGEN*)
  - Tree models (XTAG grammar – *FERGUS*)
  - Predicted Text-to-Speech quality (*Nakatsu and White*)
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+ alignment (repeating words uttered by dialogue counterpart)
- Provides variance, but at a greater computational cost



## Trainable Realizers: Syntax-Based

- *StuMaBa*: general realizer based on SVMs
- Pipeline:
  - ↓ Deep syntax/semantics
  - ↓ surface syntax
  - ↓ linearization
  - ↓ morphologization

# Holistic NLG

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## Template-based systems

- Most common, also in commercial NLG systems
- Simple, straightforward, reliable (custom-tailored for domain)
- Lack generality and variation, difficult to maintain
- Enhancements for more complex utterances: rules

## Example: Templates

- Just filling variables into slots
- Possibly a few enhancements, e. g. articles

```
inform(pricerange="{pricerange}"):
'It is in the {pricerange} price range.'
```

```
affirm()&inform(task="find")
  &inform(pricerange="{pricerange}"):
'ok, you are looking for something in the'
+ ' {pricerange} price range.'
```

```
affirm()&inform(area="{area}"):
'ok, you want something in the {area} area.'
```

```
affirm()&inform(food="{food}"):
  &inform(pricerange="{pricerange}"):
'ok, you want something with the {food} food'
+ ' in the {pricerange} price range.'
```

```
inform(food="None"):
'I do not have any information'
+ ' about the type of food.'
```

Alex (English restaurant domain)

**{user} shared {object-owner}'s {=album} {title}**

Notify user of a close friend sharing content

\* {user} is female. {object-owner} is not a person or has an unknown gender.

{user} sdílela {=album} „{title}“ uživatele {object-owner}



{user} sdílela {object-owner} uživatele {=album}-{title}



+ New translation

Facebook templates

## Statistical Holistic NLG

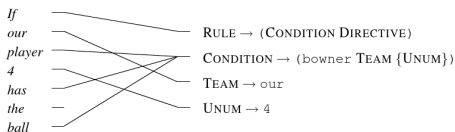
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### Examples

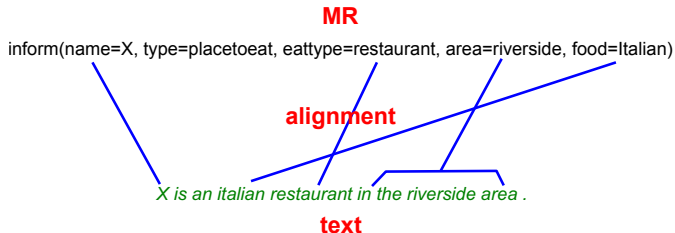
- *BAGEL*: Bayesian networks
  - semantic stacks, ordering
- *Angeli et al.*: log-linear model
  - records ↘ fields ↘ templates
- *WASP<sup>-1</sup>*: Synchronous CFGs
  - noisy channel, similar to MT



# Our experiments: Two-Step NLG for SDS

## Learning from unaligned data

- Typical NLG training:
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## Learning from unaligned data

- Typical NLG training:
  - a) requires detailed alignments of MR elements and words/phrases
  - b) uses a separate alignment step
- Our generator learns alignments jointly
  - (with sentence planning)
  - training from pairs: **MR + sentence**

### MR

inform(name=X, type=placetoeat, eatype=restaurant, area=riverside, food=Italian)

*X is an italian restaurant in the riverside area .*

### text



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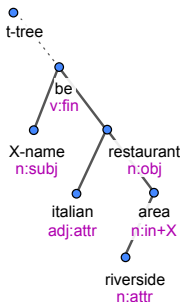
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- **Sentence plan:** deep-syntax dependency trees
  - based on *TectoMT*'s t-layer, but very simplified
  - two attributes per tree node: *t-lemma* + *formeme*
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- **Output:** plain text sentence

## Data structures used

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*X is an italian restaurant in the riverside area .*

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- The 2nd step – rule based – can ensure grammatical correctness
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- The realizer is (relatively) easy to implement and domain-independent
  - + why not use it if we have it already in *Treex/TectoMT*



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- We need to analyze training sentences into deep trees
  - but we can do it easily using *Treex*
    - t-layer analysis implemented for several languages
  - automatic annotation is good enough

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  - using `open_set`, `close_set` – heaps sorted by score

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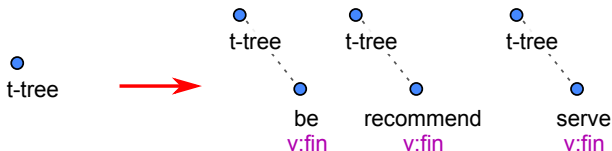
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put  $C' \rightarrow \text{open\_set}$
  4. check if  $\text{top score}(\text{open\_set}) > \text{top score}(\text{close\_set})$
- Stop if:
  - a)  $\text{close\_set}$  has better top score than  $\text{open\_set}$  for  $d$  consecutive iterations
  - b) there's nothing left on the open list (unlikely)

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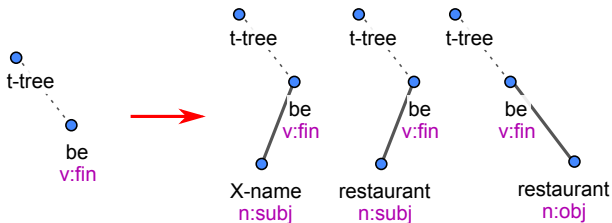
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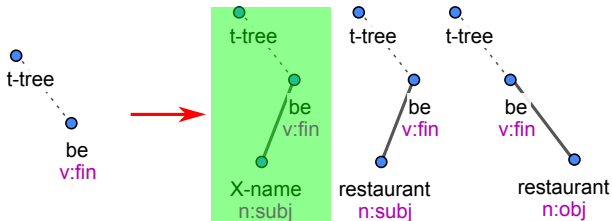
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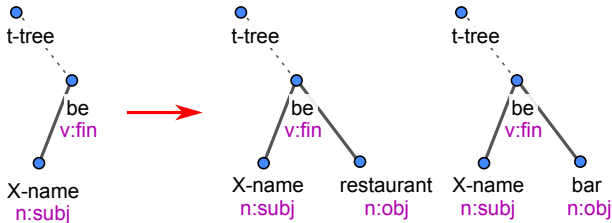
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- Limiting by things seen in training data:
  1. t-lemma + formeme combination
  2. parent-child combination
  3. number of children
  4. tree size
    - + at depth levels
    - + given input MR
  5. “weak” compatibility with input MR:
    - nodes seen with current slot-values
  6. “strong” compatibility with input MR:
    - required slot-values for each node  
(minimum seen in training data)

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- Update:  $\mathbf{w} = \mathbf{w} + \alpha \cdot (\text{feat}(t_{gold}, m) - \text{feat}(t_{top}, m))$

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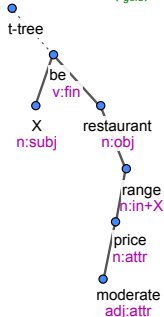
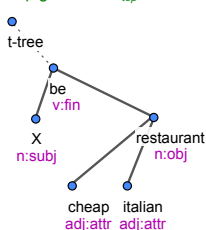


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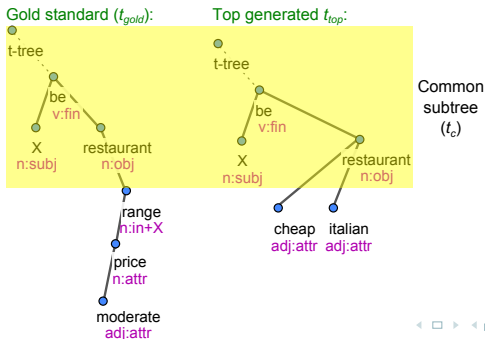
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Gold standard ( $t_{gold}$ ):Top generated  $t_{top}$ :

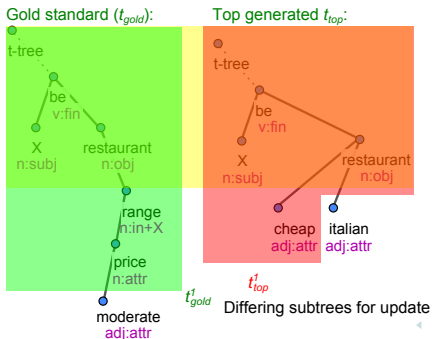
## Differing subtree updates

- Features are global  $\rightarrow$  bigger trees score better
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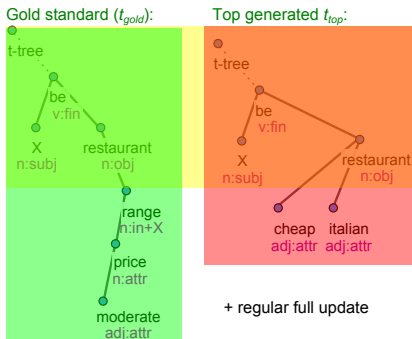
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- over the whole tree
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- used on the `open_set`, not `close_set`
    - not for perceptron updates, not for stopping generation

## Surface realizer overview

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  - domain-independent

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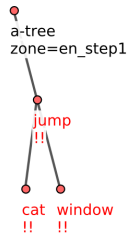
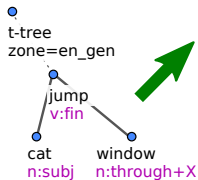
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  - Surface trees are then simply linearized
- Works OK: analysis → synthesis on our data = 89.79% BLEU

## Surface realization example

- Realizer steps (simplified):

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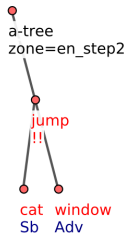
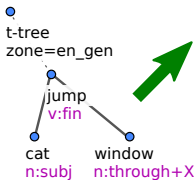
- Realizer steps (simplified):
  - Copy the deep tree (sentence plan)





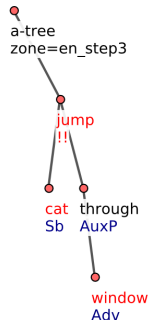
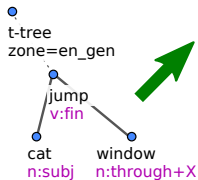
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- Realizer steps (simplified):
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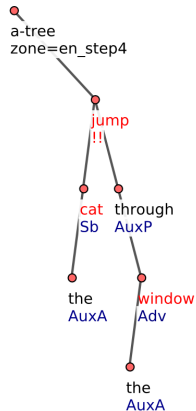
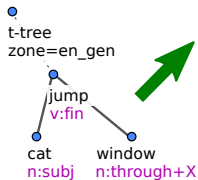
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- Realizer steps (simplified):
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  - Add prepositions and conjunctions



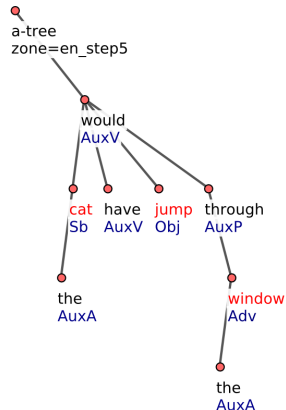
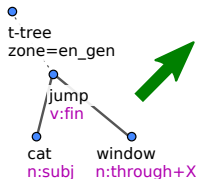
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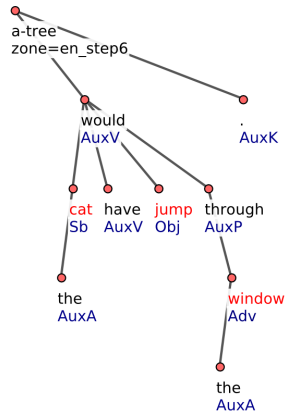
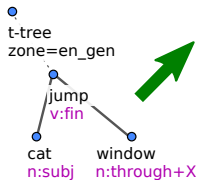
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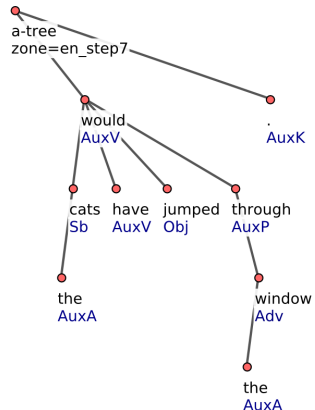
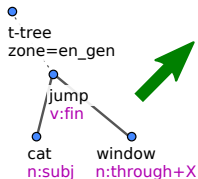
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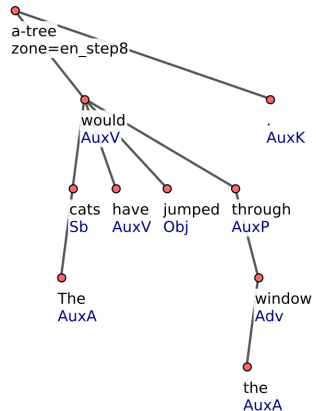
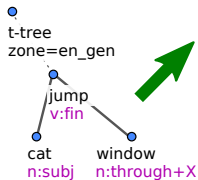
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## Experiments – data set

- Restaurant recommendations from the *BAGEL* generator
  - restaurant location, food type, etc.
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- “Non-enumerable” information replaced by “X” symbol
  - restaurant names, postcodes, phone numbers etc.

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  - bigram features (+DA)
- Typical case: counts over whole tree
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- less than *BAGEL*'s ~ 67% BLEU
- But:
  - we do not use alignments
  - our generator has to know when to stop (whether all information is already included)

## Example Outputs

Input DA	inform(name=X-name, type=placetoeat, eatype=restaurant, near=X-near, food=Continental, food=French)
Reference	X is a French and continental restaurant near X.
Generated	X is a French and continental restaurant near X.

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Input DA	inform(name=X-name, type=placetoeat, eattype=restaurant, near=X-near, food=Continental, food=French)
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Input DA	inform(name=X-name, type=placetoeat, area=X-area, pricerange=moderate, eatype=restaurant)
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Generated	X is a restaurant in the X area.
Input DA	inform(name=X-name, type=placetoeat, eattype=restaurant, area=riverside, food=French)
Reference	X is a French restaurant on the riverside.
Generated	X is a French restaurant in the riverside area which serves French food.

## Example Outputs

Input DA	inform(name=X-name, type=placetoeat, eatype=restaurant, pricerange=moderate, area=X-area, food=Contemporary, food=English)
Reference	X is a moderately priced English contemporary restaurant in X.
Generated	X is an English restaurant in the X area which serves expensive food in the moderate price range located in X.

## Example Outputs

Input DA	inform(name=X-name, type=placetoeat, eatype=restaurant, pricerange=moderate, area=X-area, food=Contemporary, food=English)
Reference	X is a moderately priced English contemporary restaurant in X.
Generated	X is an English restaurant in the X area which serves expensive food in the moderate price range located in X.
Input DA	inform(name=X-name, type=placetoeat, eatype=restaurant, area=citycentre, near=X-near, food="Chinese takeaway", food=Japanese)
Reference	X is a Chinese takeaway and Japanese restaurant in the city centre near X.
Generated	X is a Japanese restaurant in the centre of town near X and X.

## Example Outputs

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Reference	X is a Chinese takeaway and Japanese restaurant in the city centre near X.
Generated	X is a Japanese restaurant in the centre of town near X and X.
Input DA	inform(name=X-name, type=placetoeat, pricerange=moderate, eatype=restaurant)
Reference	X is a restaurant that offers moderate price range.
Generated	X is a restaurant in the moderate price range.



## Results

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- Differing tree updates + future promise bring significant improvements
- Errors:
  - information missing
  - information is repeated
  - irrelevant information
- → Scoring should be improved (?)

## What to do to make it better?

- Larger training set – better weight estimates
- Refine features?
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Thank you for your attention

Contact me:

odusek@ufa1.mff.cuni.cz, office 424

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<http://ufal.cz/treex>
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## Further Links

C. DiMarco's slides: <https://cs.uwaterloo.ca/~jchampai/CohenClass.en.pdf>

F. Mairesse's slides: <http://people.csail.mit.edu/francois/research/papers/ART-NLG.pdf>

J. Moore's NLG course: <http://www.inf.ed.ac.uk/teaching/courses/nlg/>

NLG Systems Wiki: <http://www.nlg-wiki.org>

Wikipedia: [http://en.wikipedia.org/wiki/Natural\\_language\\_generation](http://en.wikipedia.org/wiki/Natural_language_generation)